

**Annual Maintenance Contract for ISDN EPABX system in KSCSTE  
for a period of one year.**

**Technical conditions:**

1. Under the comprehensive maintenance and servicing expecting the following services
  - a. Repair and periodical servicing of equipments
  - b. Replacement of worn-out parts of the equipment and replacement of components becoming faulty due to normal use.
  - c. Repair/Rectification will be carried out successfully within two days from the date of intimation.
  - d. Testing and rectification of the system whenever required for proper functioning of Machine.
  - e. Telephone line faults should be checked.
2. Quotations should be reached to this office addressing Controlled of Administration, Sasthrabhavan, Pattom, Thiruvananthapuram – 695 004 on or **before 19.06.2017 at 2.00 pm** and will be opened at 3.00 pm on the same day.